



TRANSPOSITION OF THE PACKAGE TRAVEL DIRECTIVE

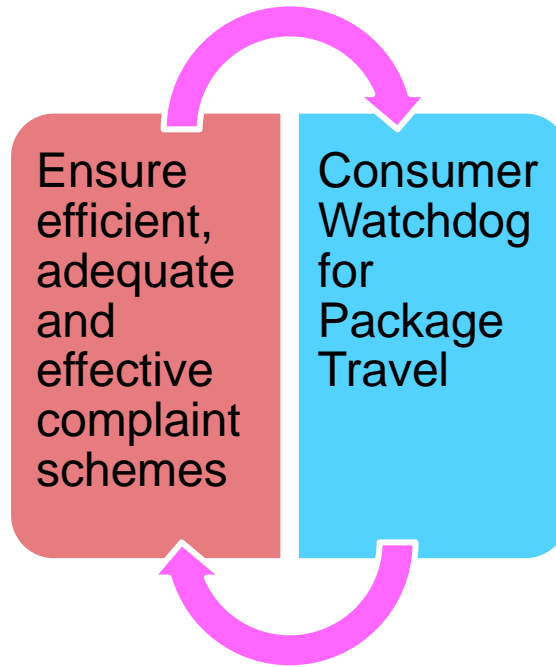
**ORGANISERS/RETAILERS AND CONSUMERS
WORKING TOGETHER.**

European Parliament 11 May 2017



QUICK RECAP!

Why?



Workflow



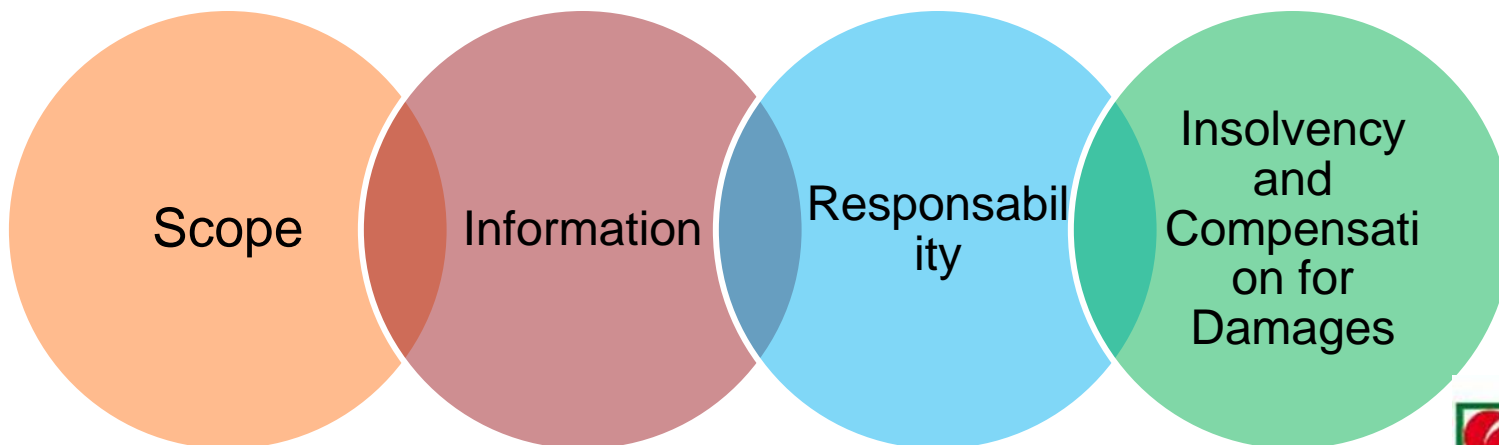
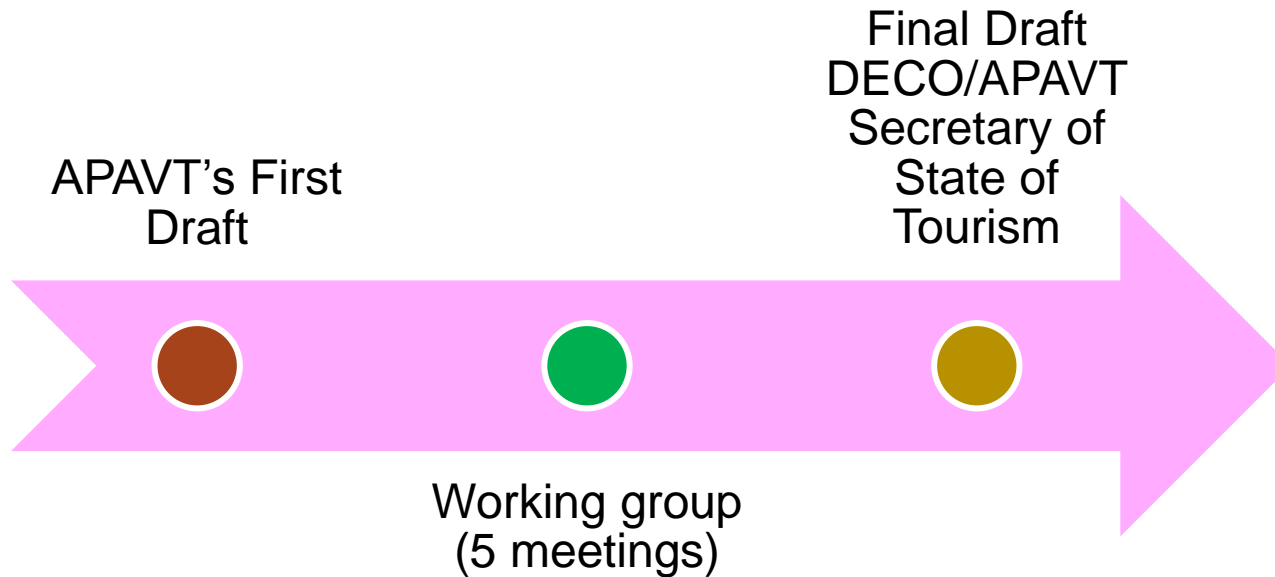
TRANSPPOSITION OF THE PACKAGE TRAVEL DIRECTIVE

Goals Ambitious transposition that takes into account the needs of consumers and other market actors

Maintain and/or increase the level of consumer protection

Enhance the role of consumers and travel organisers/retailers in a new digital economy

TRANSPOSITION OF THE PACKAGE TRAVEL DIRECTIVE



TRANSPOSITION OF THE PACKAGE TRAVEL DIRECTIVE

Examples

*“Traveller means **any person who is considered consumer according to the portuguese consumer law.**”*

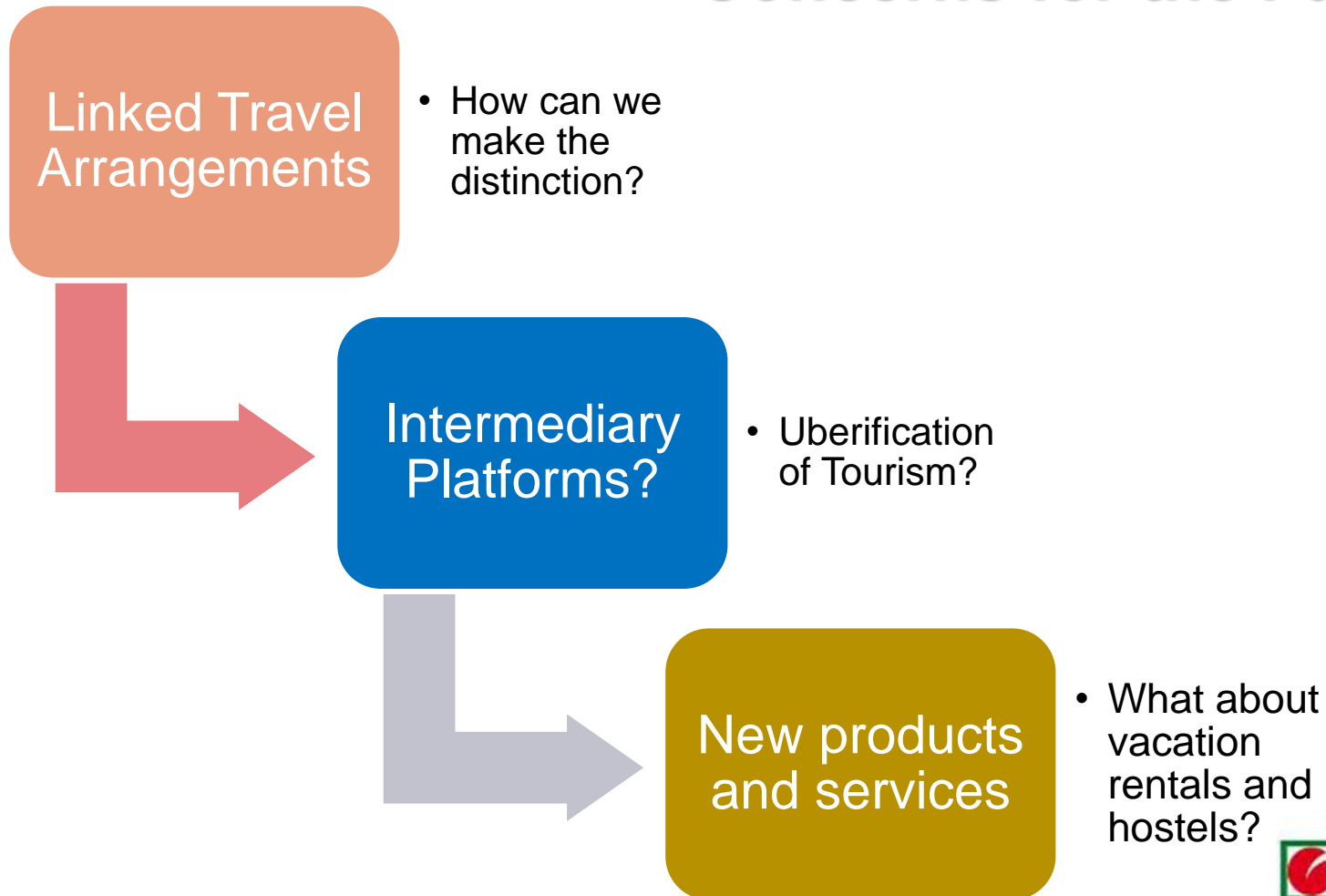
*“The Traveller has the right of withdrawal before the start of the Package without the obligation to pay any termination fee and should **be reimbursed of all the amounts paid in the event of a personal and justified unavoidable and extraordinary circumstance.**”*

*“Where **a significant proportion** any of the services cannot be provided as agreed in the package travel contract, the travel agency shall offer the traveller, at no extra cost, suitable alternative arrangements.”*

*“In case of a package travel, **both organisers and retailers are liable for the performance of the contract.**”*

TRANSPOSITION OF THE PACKAGE TRAVEL DIRECTIVE

Concerns for the Future:





Thank You!