



Implementation of the new Package Travel Directive

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Directive 90/314/EEC → Directive 2015/2302/EU

- Full (targeted) harmonisation
- Broader scope
 - pre-arranged and customised packages
 - linked travel arrangements
 - offline and online bookings
- Increased transparency concerning offered products
- More precise rules on insolvency protection and mutual recognition
- Pre-contractual information duties (not linked to brochures)
- Enhanced consumer protection through clearer and more detailed rules

Package

- **combination** of two or more different types of travel services
- same trip/holiday
- single contract *or* single booking process *or* at inclusive/total price *or* sold as 'package' *or* combined after contract
- specifically online: linked online booking process
 - first trader transmits information (name, payment details, e-mail address) to another trader
 - second booking within 24 hours

Linked travel arrangement

- not a package
- **facilitation** of booking of two or more different types of travel services
- same trip/holiday
- separate contracts
 - through a single point of sale (online or off-line) on the occasion of a single visit or contact with the point of sale, separate selection and payment;
 - *or* targeting facilitation of procurement of additional travel services, booked within 24 hours

Implementation

- Transposition by Member States: 1 January 2018
- Start of application: 1 July 2018
- Transposition workshops
 - February, June, October 2016, February, May 2017 (+ one more?)
 - Topics (with practical examples): definitions, pre-contractual information, liability, insolvency protection & mutual recognition, contract termination etc.
 - Participants: national authorities (and *ad hoc* expert presentations)
- Awareness-raising (planned for 2018)
 - Traders
 - Leisure travellers

Evaluation

- Report on 'online bookings made at different points of sale' (*click-through bookings*): 1.1.2019
- General report on application: 1.1.2021

International level

- UNWTO draft Convention on the protection of tourists and the rights and obligations of tourism providers
- Commission negotiation mandate (March 2017)
- Waiting for UNWTO's revised timeline

http://ec.europa.eu/consumers/consumer_rights/travel/package/index_en.htm

Thank you!